ELECTRONIC FILING

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of : Michael M. Mann; Arne Haugland

Application No. : 10/679,255

Filing Date : October 3, 2003

For : BUSINESS ANALYSIS AND MANAGEMENT SYSTEMS

UTILIZING ENTERPRISE METRICS

Examiner : Brandi P. Parker

Art Unit : 3624

Confirmation No. : 7674

Docket No. : ENCMP-65568

Customer No. : 93728

AMENDMENT AND REQUEST FOR EXTENSION OF TIME

Dear Sir:

In response to the Non-Final Office Action mailed November 12, 2009, please amend the above identified application as follows:

Applicant respectfully requests a three-month extension of time to respond to the above Non-Final Office Action in the above application. The extension fees will be paid by the EFT system with this electronic transmission.

INTRODUCTORY COMMENTS

Presented below is a complete set of claims with current status indicators. Claims 9-14 and 22-27 have been amended, and claims 1-8 and 15-21 have been canceled. Please enter the amended claims 9-14 and 22-27, and cancel claims 1-8 and 15-21.